

## **ALDER DARRYL BRACKEEN, JR. TESTIMONY SUPPORTING SB-425**

My name is Darryl Brackeen, Jr. and I am the Alder from Ward 26 in New Haven

I am submitting this testimony in support of S.B. 425, AN ACT CONCERNING MUNICIPAL TRANSPARENCY, EFFICIENCY, AND ACCOUNTABILITY.

I am an avid long time user of SeeClick Fix for most of my constituent requests which has been serving this purpose recently in New Haven.

We in New Haven recognize the value of this as over 40,000 issues have been submitted in New Haven since 2007 with nearly 30,000(29,700) issues being fixed in New Haven. The top reported request types include pot holes, signs and illegal dumping. Nearly 1454 of these Issues have been opened in Ward 26, the ward I represent.

As the Alder I hear from my constituents about the continuing challenges they face in getting their concerns to the right people. As a result of SeeClickFix the City has over 30 government users on SeeClickFix daily so the complaint gets to the correct official. And when it's in my ward it lets me track issues get updates in real time.

One of the other benefits is it also allows constituents to collaborate and find community solutions to communities problems so that they do not have to depend on government for issues they can handle. However the issue is addressed a system such as this allows for transparency, efficiency and accountability. That is why I support this bill as ask that you do as well.